



INFORMATION ON THE PROCESSING OF PERSONAL DATA

RELATED TO NAVIGATION AND THE USE OF COOKIES

Identity and contact details of the Data Controller

Fondazione Venezia Servizi alla Persona, hereinafter also “Fondazione Venezia” or “Owner”, with registered office in Venezia Mestre (VE), via Rampa Cavalcavia n. 9, contactable at the e-mail address info@fondazioneveneziaservizi.it, at the PEC address pec@pec.fondazioneveneziaservizi.it or at the telephone number 0413039211.

Contact details of the Data Protection Officer

The Data Protection Officer can be contacted at the following address: dpo@fondazioneveneziaservizi.it.

Purposes and legal bases

- A. **Verify the functioning of the services and therefore allow navigation:** the computer systems and software procedures used to operate this site acquire, during their normal operation, some personal data whose transmission is implicit in the use of communication protocols of the Internet. This category of data includes the IP addresses or domain names of the computers and terminals used by users, the addresses in URI/URL (Uniform Resource Identifier/Locator) notation of the requested resources, the time of the request, the method used in the submit the request to the server, the size of the file obtained in response, the numerical code indicating the status of the response given by the server (successful, error, etc.) and other parameters relating to the operating system and the user's IT environment.
- B. **Statistics:** information is acquired aimed at understanding how the visitor interacts with the site in order to obtain statistics.
- C. **Profiling:** visitor tracking information is acquired so as to outline a profile based on the interests expressed during navigation and, consequently, to propose advertisements in line with the preferences previously detected.
- D. **Respond to communications conveyed through the published contact data:** when the visitor contacts the Owner at one of the contact details published on the site, the information spontaneously transmitted is collected in order to process and process the request.
- E. **Defensive purposes:** the Data Controller may need to process personal data for the management of out-of-court or judicial disputes and disputes.

Purpose	Legal basis (common data)
	Execution of the contract
	Consent
	Consent
	Execution of pre-contractual measures Legitimate interest of the Data Controller in responding to requests received.
	Legitimate interest of the Owner to ascertain, exercise or defend a right.

Cookies

Some of the purposes listed above can be pursued through the use of temporary markers (cookies). For further information, the visitor can consult the dedicated section: "[Cookie policy](#)"



Retention period

Purpose	Storage time
	Please refer to what is specified in the Cookies section
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	Time necessary to process the requests received and subsequent discussions (approximately 6 months from receipt of the data).
	10 years from the final resolution of the dispute.

Nature of the provision and consequences in case of refusal

Purpose	Nature	Consequences
	Necessary	Inability to access and use the site.
	Optional	Impossibility for the Data Controller to carry out processing for statistical purposes.
	Optional	Impossibility for the Owner to carry out analytical processing to understand the visitor's preferences and for the latter to receive advertisements in line with the interests demonstrated.
	Necessary	Inability to receive the requested information.
	Necessary	Inability to manage the dispute.

Communication scope

All data collected and processed may be communicated to internal figures authorized to process them based on their respective duties, as well as to the following categories of external subjects, in relation to the distinct processing purposes:

Purpose	Categories of external recipients
	Subjects other than the Owner indicated in the "Cookies" section
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	/
	Law firms; Judicial authority.

Since the data is also processed with IT tools, it may also be visible to those who carry out assistance/maintenance on these systems.

Data transfer to a third country or an international organization

The Data Controller carries out transfers of personal data to the countries and under the conditions summarized below: the site is hosted in an external infrastructure located in the United Kingdom; the transfer of data is lawful as the European Commission has established that the destination country has adequate privacy legislation; in addition to this, the following is summarized.

Purpose	Country	Condition of lawfulness of the transfer



	For further transfers and corresponding conditions of lawfulness, please refer to the cookie policy
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Rights of interested parties

The subject to whom the personal data refers is granted the following rights:

Access: it is possible to find out whether your personal data is being processed and, if so, to obtain and request a copy of it.

Rectification: it is possible to request the updating of your personal data, their correction (if inaccurate) and the integration of incomplete data.

Cancellation: it is possible to obtain the cancellation of your personal data if certain conditions are met (for further information contact the Data Controller).

Limitation: it is possible to request that the data be marked, so as to limit its processing in the future, if certain conditions are met (for further information contact the Data Controller).

Opposition: it is possible to object to the processing of personal data, for reasons related to your particular situation, where the processing is based on legitimate interest or is necessary for the execution of a task of public interest or connected to the exercise of public powers referred to the Owner is invested.

Portability: it is possible to receive the personal data provided to the Data Controller in a structured format and to transmit it to another data controller if the processing is based on consent or contract and is carried out by automated means.

Revocation of consent: it is possible to revoke consent for the purposes that required it, without prejudice to the lawfulness of the processing carried out up to that point.

The rights that can actually be exercised in relation to the processing activities carried out are:

Purpose	Exercisable right						
	Access	Correction	Cancellation	Limitation	Opposition	Portability	Revo k e consent
	X	X	X	X		X	
	X	X	X	X		X	X
	X	X	X	X		X	X
	X	X	X	X	X		
	X	X	X	X	X		

To exercise the above rights you can use the form available at the link <https://www.garanteprivacy.it/web/guest/home/docweb/-/docweb-display/docweb/1089924> and forward it to the following address: [info@fondazioneveneziaservizi .it](mailto:info@fondazioneveneziaservizi.it). The interested party may request from the same address to obtain further details in relation to the above information (e.g. legitimate interest balancing test or the list of data controllers).

It is possible to lodge a complaint with a Supervisory Authority: for Italy, the Guarantor Authority for the Protection of Personal Data (www.garanteprivacy.it).